





















# The New Bispebjerg Human Hospital Patient Experience: Designing a New Danish Standard

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# Agenda

- Project Site
- Vision
- Wayfinding
- Patient Room
- Process & Flexibility
- Conclusion & Questions



# Project Site



#### Location

Europe



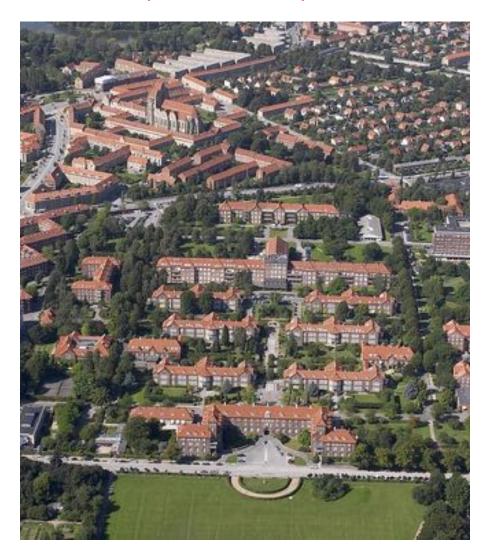
#### Denmark



Hospital District City,



#### **BBH Hospital Campus**







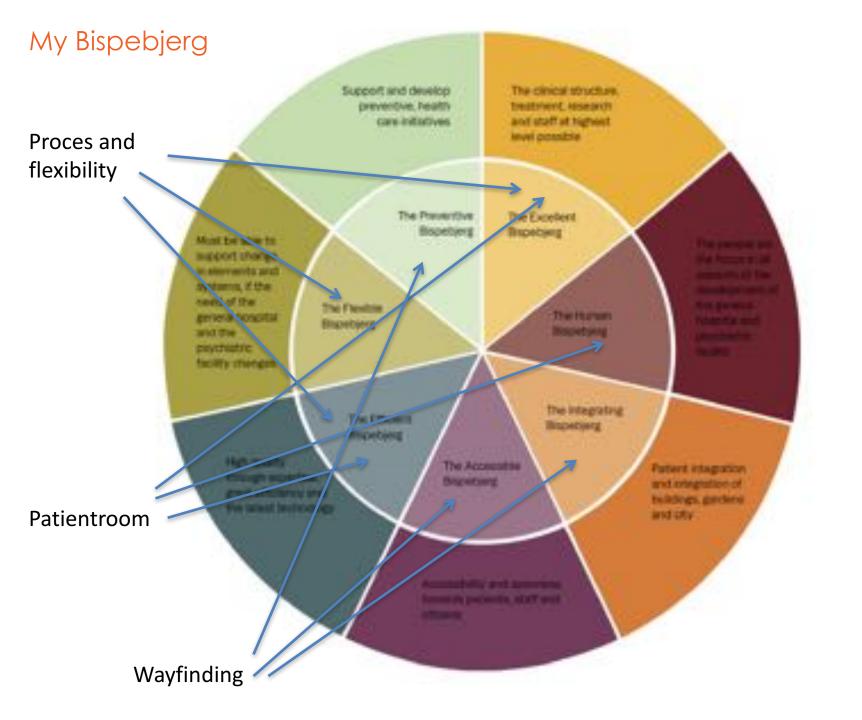
#### **BBH Hospital Campus**

#### Today



#### Tomorrow



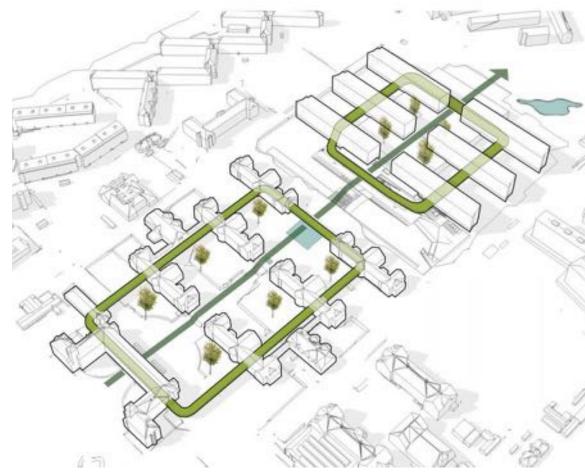


# Wayfinding



# Existing Influences

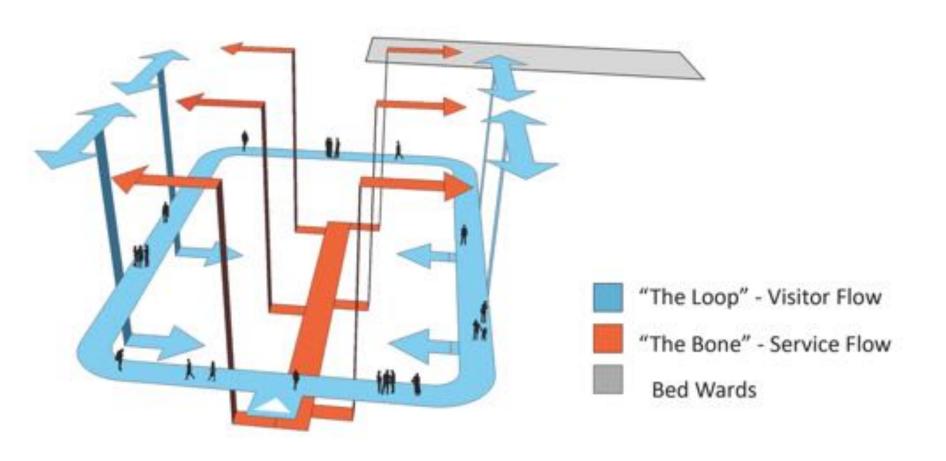




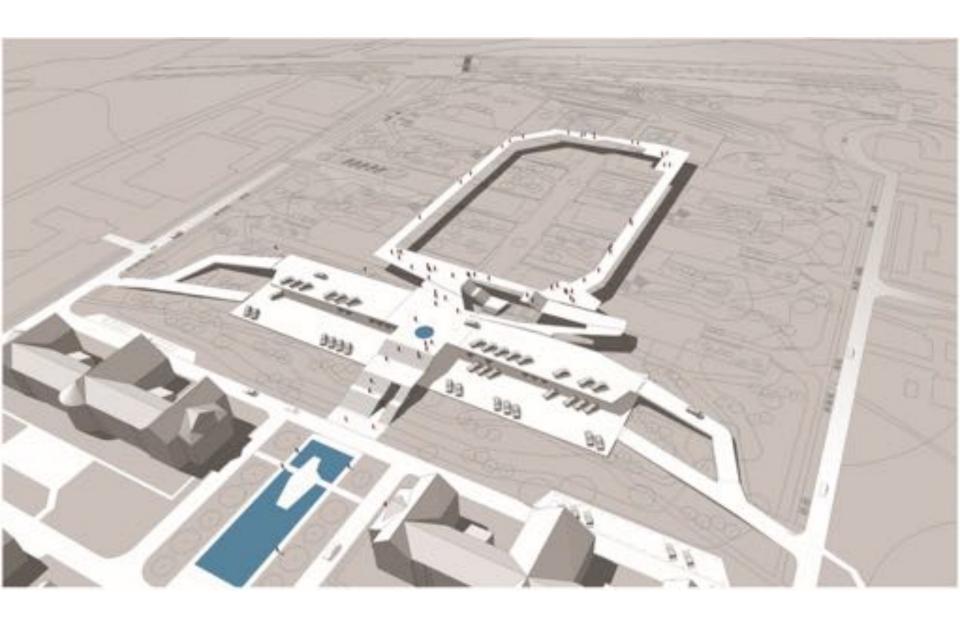
Circulation



#### Circulation



#### Wayfinding: Entry



#### Wayfinding: Logistic Axis



#### Wayfinding: Public Galleries



#### Wayfinding: Level 1



#### Wayfinding: Bed Towers

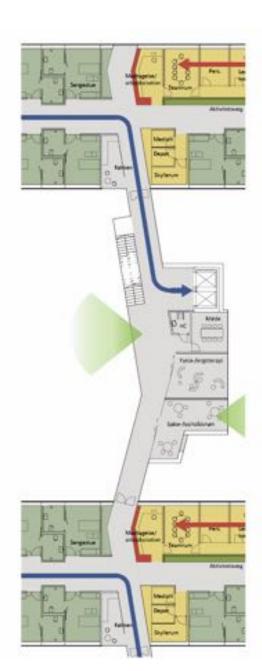


# Public Access Points "the Galleries"



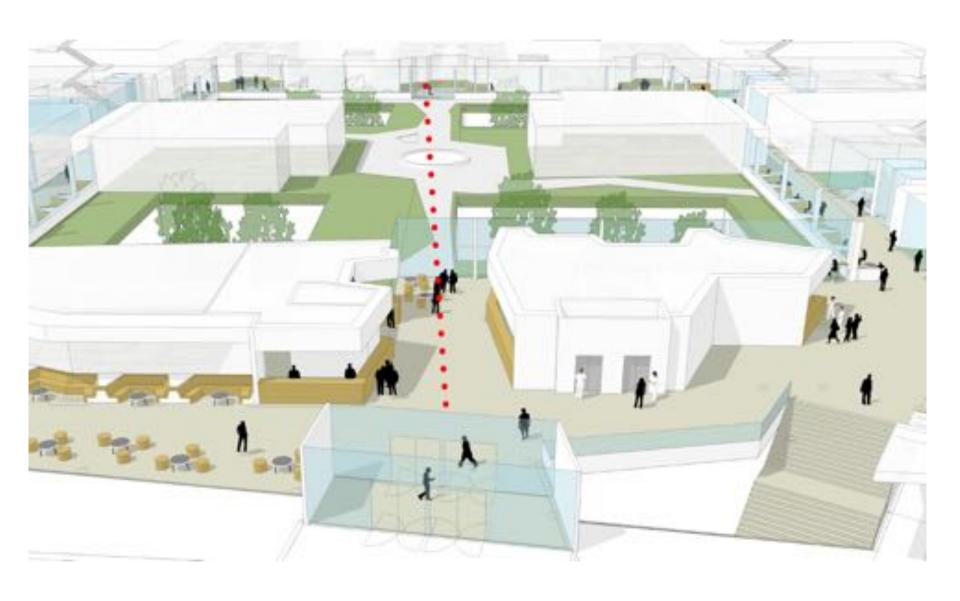
# Public Access Points "the Galleries"







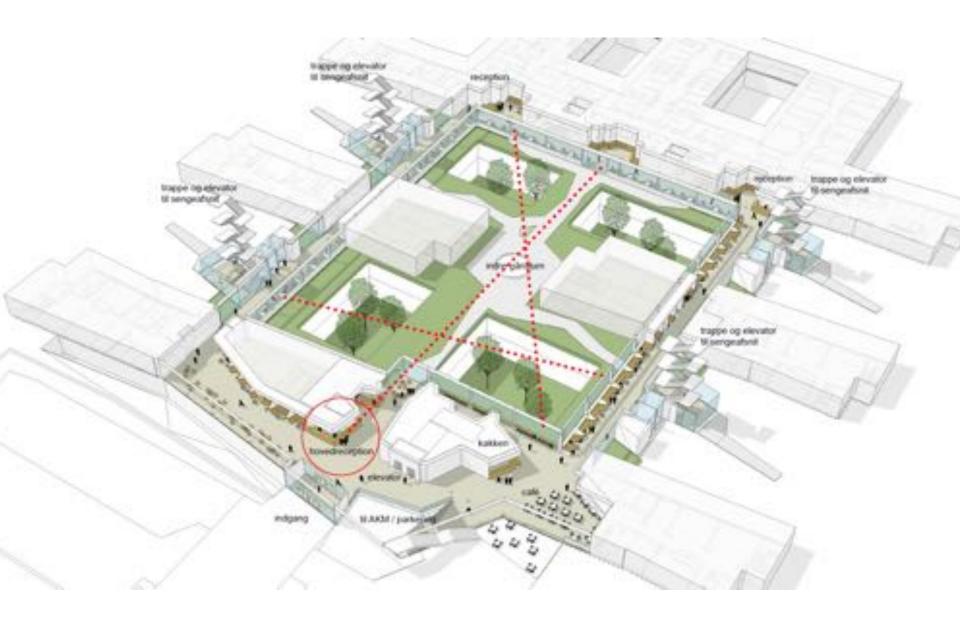
#### Entry Views

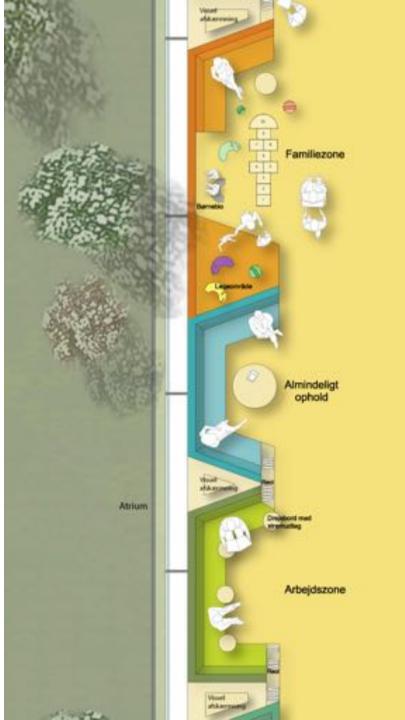


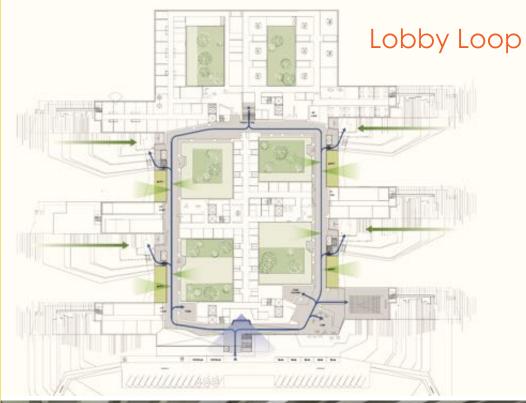
#### Cafe



#### Lobby Loop









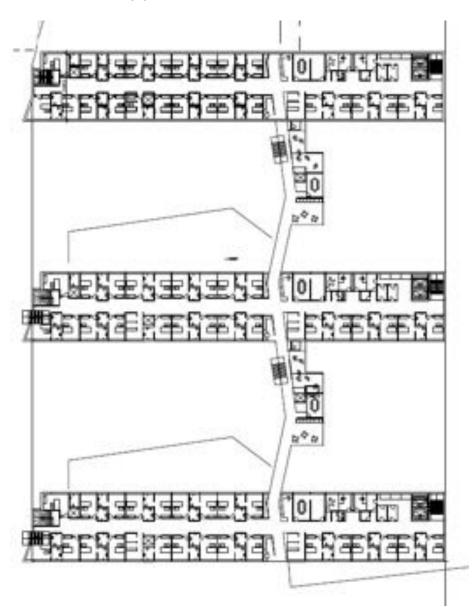
#### Ambulatory ED Entry



# Danish Standard Bed Ward VS. New BBH Standard



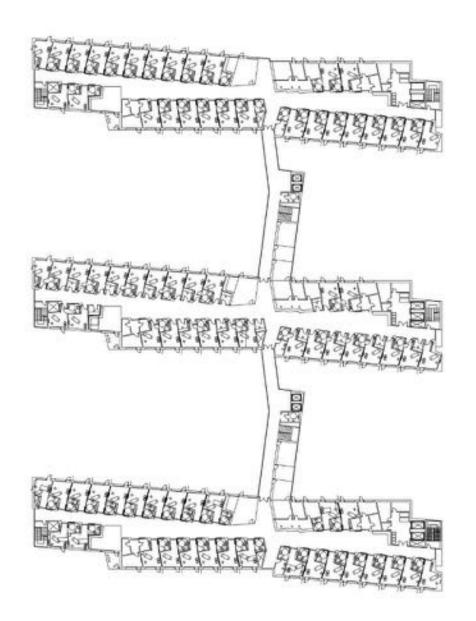
#### Danish Typical





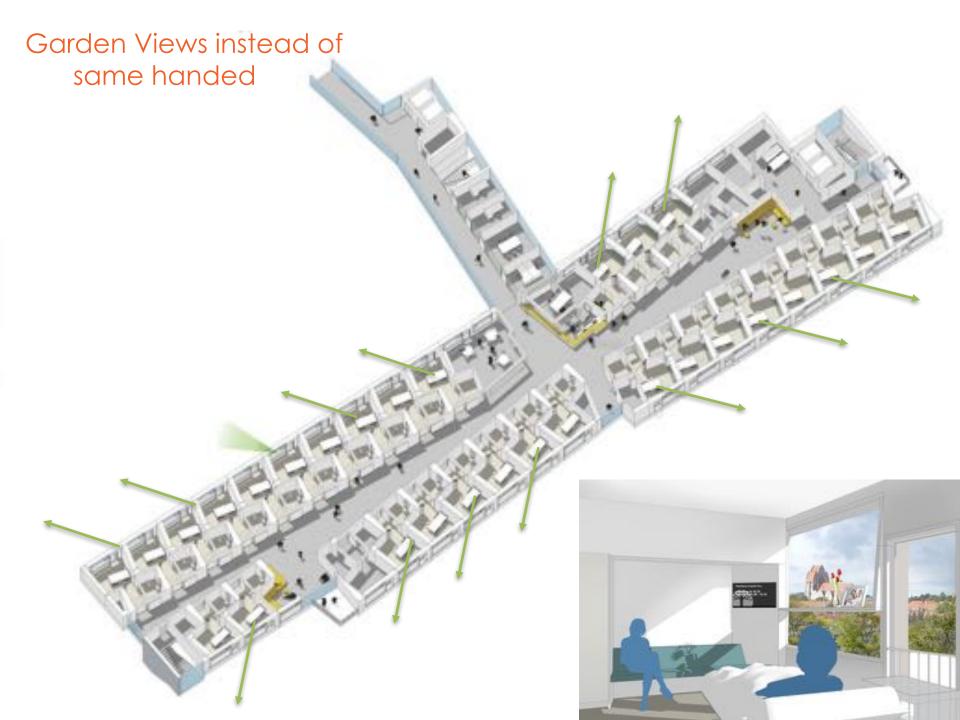
- Single Loaded Corridors
- Nested Toilet Patient Rooms
- Creates uninteresting interior/exterior
   Architecture

#### **BBH New Standard**





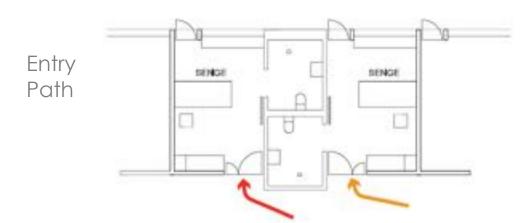
- Single Loaded Corridors
- Inboard Toilet Patient Rooms
- Creates open corridors on interior
   with changing façades on exterior

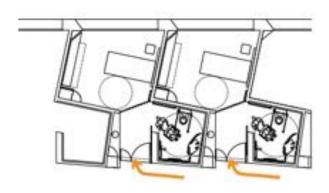


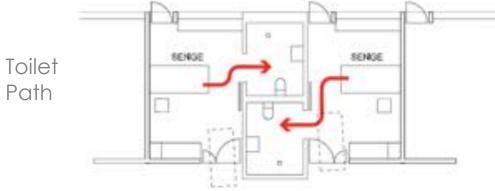
#### Room Differences

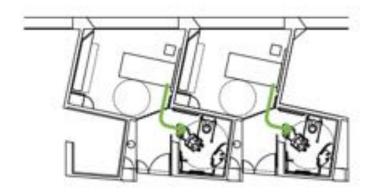
Denmark Standard Patient Room

EYP/ KHR/ ARUP **BBH Patient Room** 







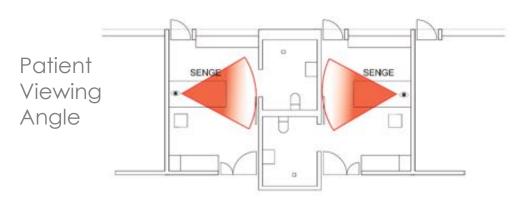


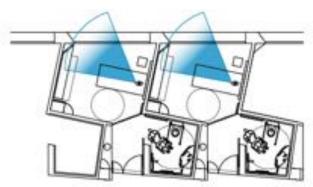
#### Room Differences

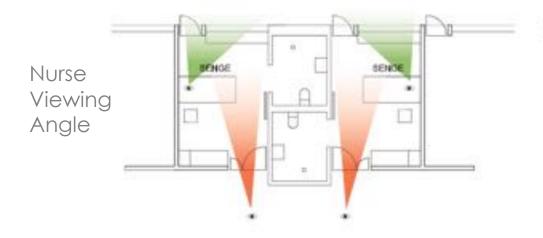
Denmark

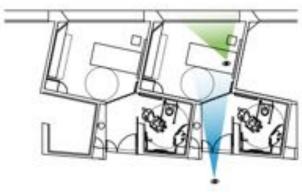








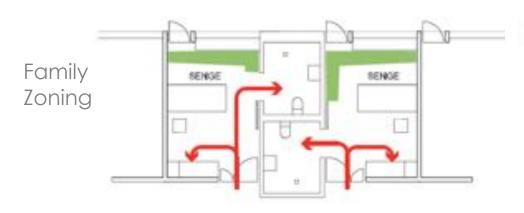


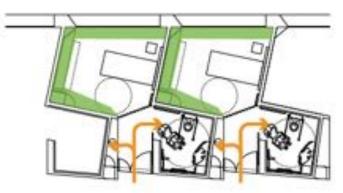


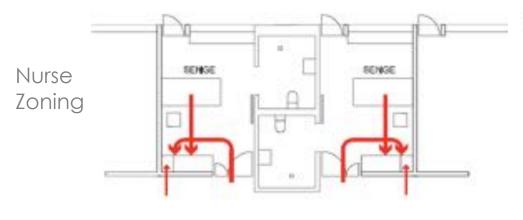
#### **Room Differences**

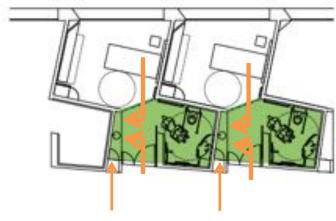
Denmark Standard Patient Room

EYP/ KHR/ ARUP BBH Patient Room





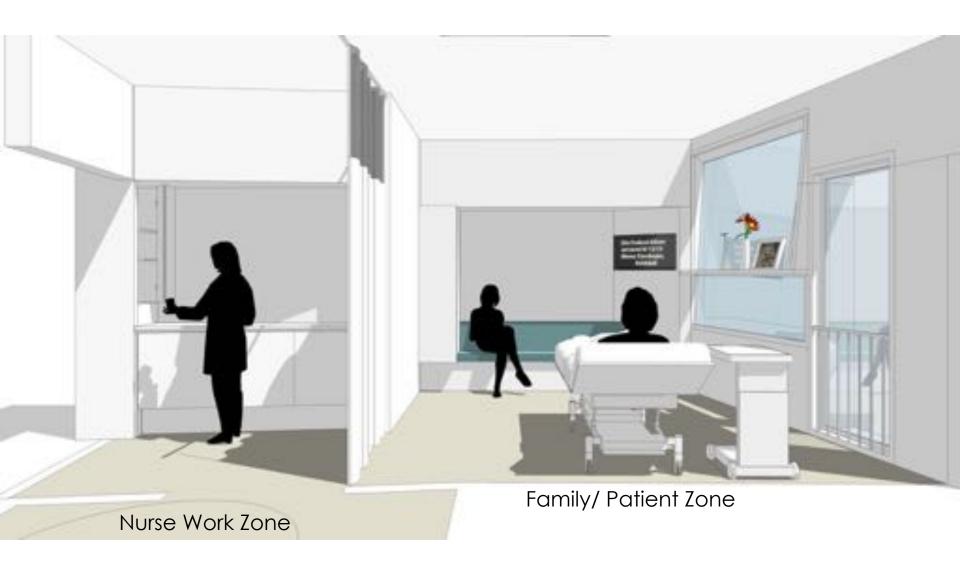




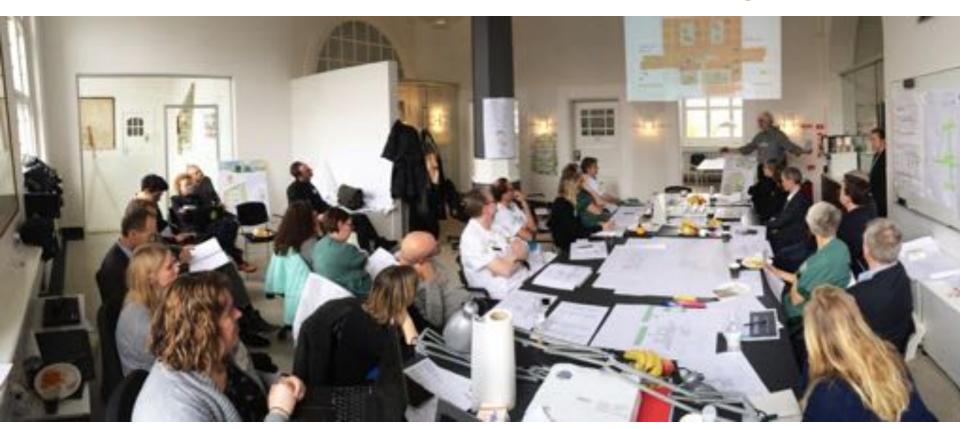
#### Current Room Design



#### Current Room Perspective



# Process & Flexibility



#### User Group Process In "Danglish"



5. AKM
Ankomati Triage
Observationsmus
US nam
Fast Track
Brum/depot
Administration
Ophold

6. PERI OP

OF stue

Osstoner

Cogkroup

Grundepot

Administration

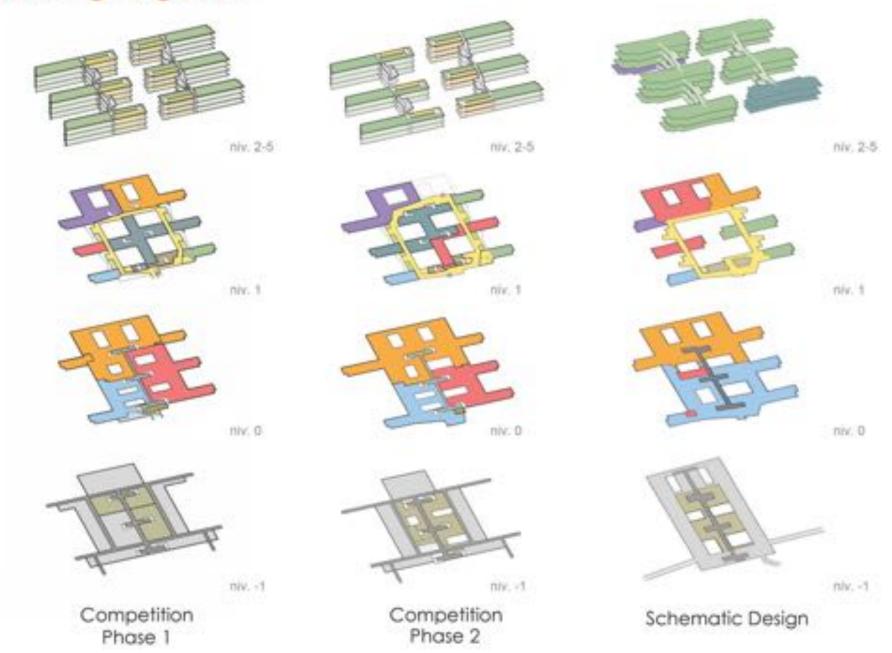
Ophoid

7. LOGISTIK
ADV
Varietyreport
Levering
Sergeratining
Controllower

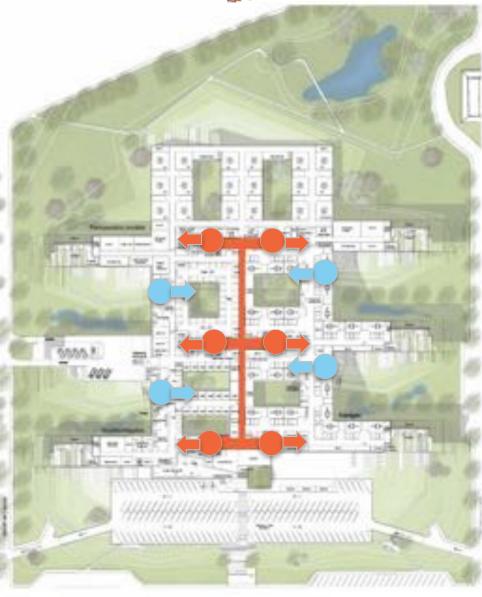
8. FOYER OG FÆLLESAREALER Listity Verteurealer Exit annal Cafe Blovesterbulk

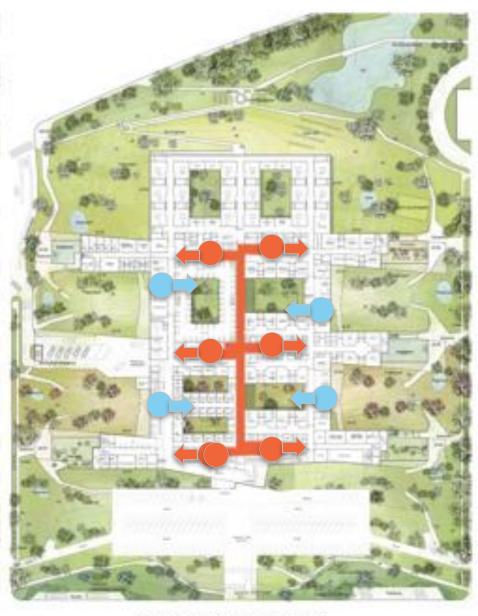


#### Stacking Progression



### Ground Floor

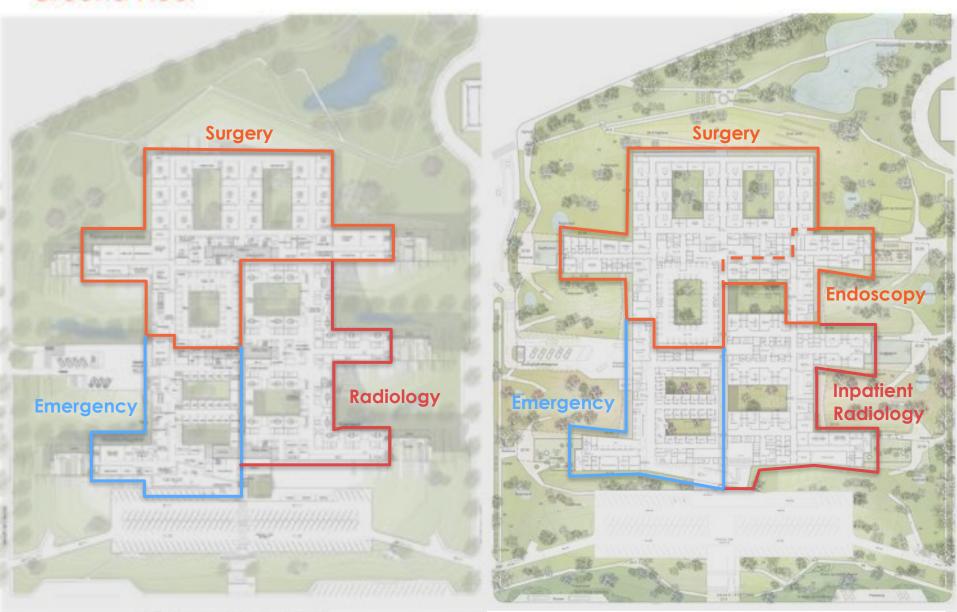




Competition Phase 1

Competition Phase 2

#### Ground Floor





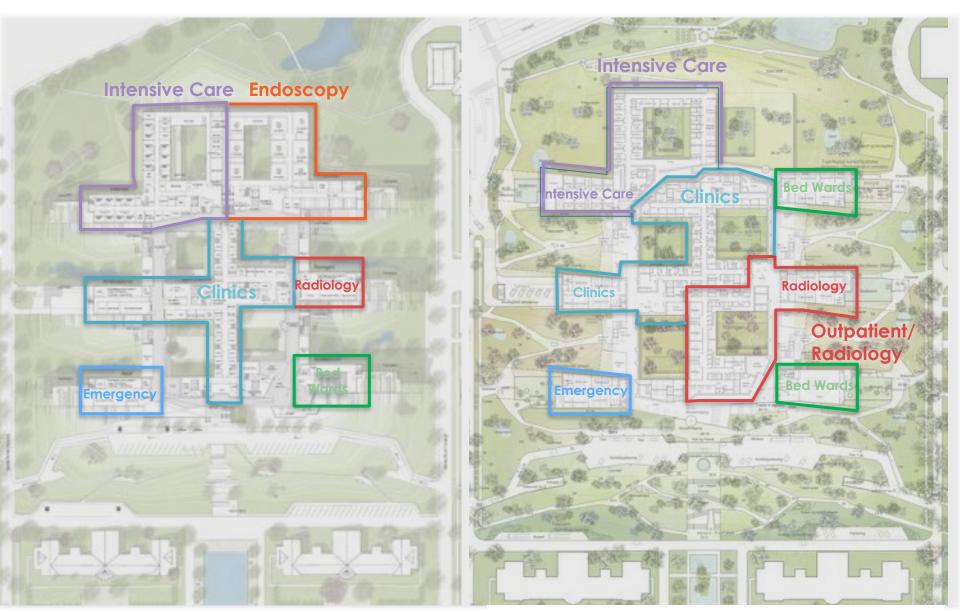
#### Lobby Level



Competition Phase 1

Competition Phase 2

#### Lobby Level



Competition Phase 1









#### **Bed Floors**

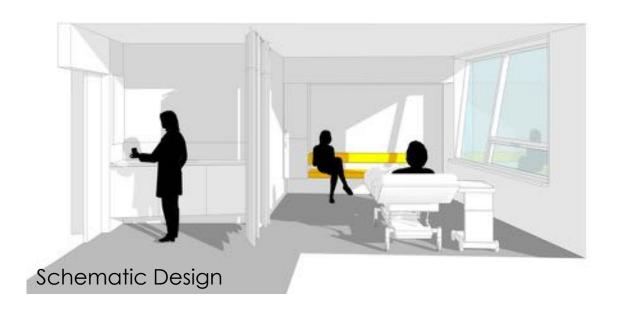




Schematic Design

#### Standard Acute Care Bed





## Conclusions & Questions

